

# ClearClick® InstaScan™

Photo Scanner for PC & Mac



## User's Manual & Quick Start Guide



**WATCH: Video Tutorial**

How To Set Up Your InstaScan™ Photo Scanner

[www.ClearClick.com/InstaScan/](http://www.ClearClick.com/InstaScan/)

## 2-Year Warranty & USA-Based Tech Support

For tech support, email us at: [support@clearclick.com](mailto:support@clearclick.com)

Extend your warranty to 3 years for free by registering at:

[www.ClearClick.com/register/](http://www.ClearClick.com/register/)



[www.ClearClick.com](http://www.ClearClick.com)

## Browse All Our Products!

If you're looking for fun, unique, and easy-to-use technology, we've got it! Please visit our website to browse all of our products: [www.ClearClick.com](http://www.ClearClick.com)

## Safety Precautions

1. Do not disassemble the unit.
2. Do not leave the device or its accessories around small children or allow them to operate the device.
3. Do not operate the unit around water or rain. Do not operate the unit around any kind of machines or appliances (other than computers).
4. Turn off and unplug the unit when not in use.
5. Use only the included accessories with the device.
6. Do not connect high powered, amplified audio outputs to the "in" ports of the device.
7. Store the unit in a secure location that is not exposed to the elements when not in use.

## 2-Year Warranty

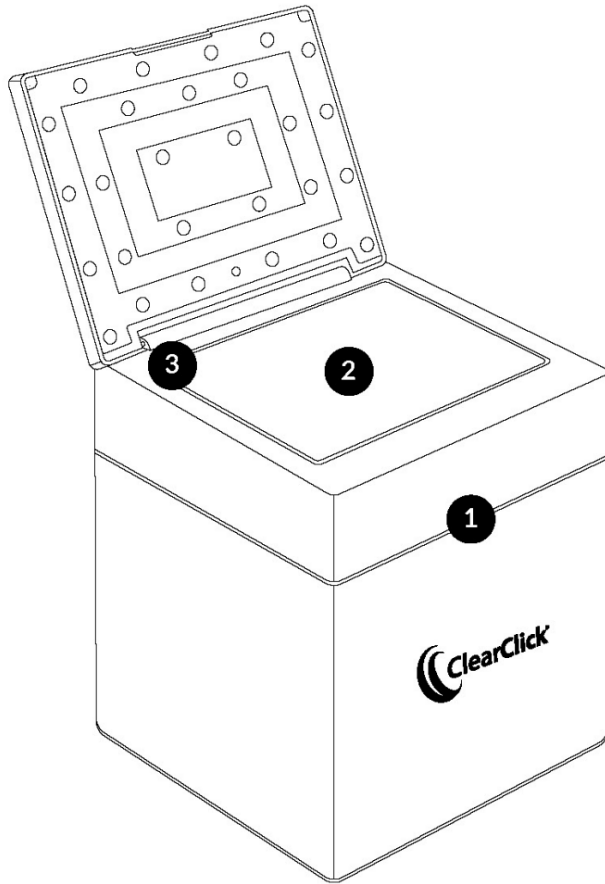
Your purchase comes with a **2-year warranty**. This means that if anything goes wrong with the unit (other than accidental damage on the part of the end user) within the first year of ownership, we will replace the unit for free, 100% at our cost. Contact us at [support@clearclick.com](mailto:support@clearclick.com) with any issues.

## Extend Your Warranty To 3 Years For FREE!

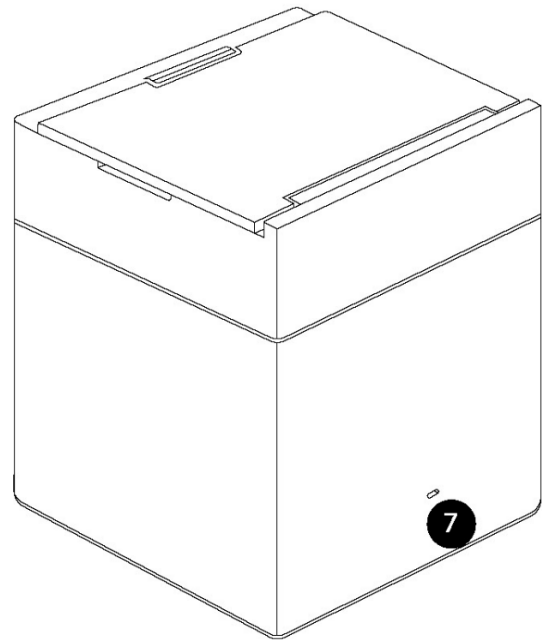
Get a FREE extra year of warranty just by registering your product at: [www.ClearClick.com/Register/](http://www.ClearClick.com/Register/)

# What's In The Box?

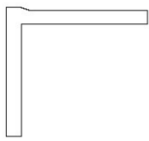
- InstaScan™ Photo Scanner
- Photo Holder Bracket
- Cleaning Cloth (*for scanning glass*)
- USB-C Cable (*to connect to PC/Mac*)
- USB-C to USB-A Adapter (*required for some computers*)
- Software Download Card
- User's Manual



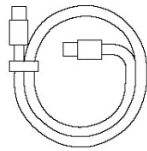
Front



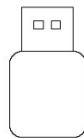
Back



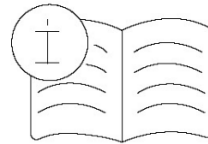
4



5



6



8



9

- (1)** InstaScan Photo Scanner
- (2)** Scanning Glass
- (3)** Insert Photo Holder Bracket
- (4)** Photo Holder Bracket
- (5)** USB-C Cable (to PC/Mac)

- (6)** USB-C to USB-A Adapter
- (7)** USB-C Port
- (8)** User's Manual
- (9)** Software Download / Quick Start Card



 **WATCH: Video Tutorial** 

How To Set Up Your InstaScan™ Photo Scanner

[www.ClearClick.com/InstaScan/](http://www.ClearClick.com/InstaScan/)

## Quick Start Guide

**STEP #1.** Connect the InstaScan™ device to your PC or Mac using the included USB-C cable.

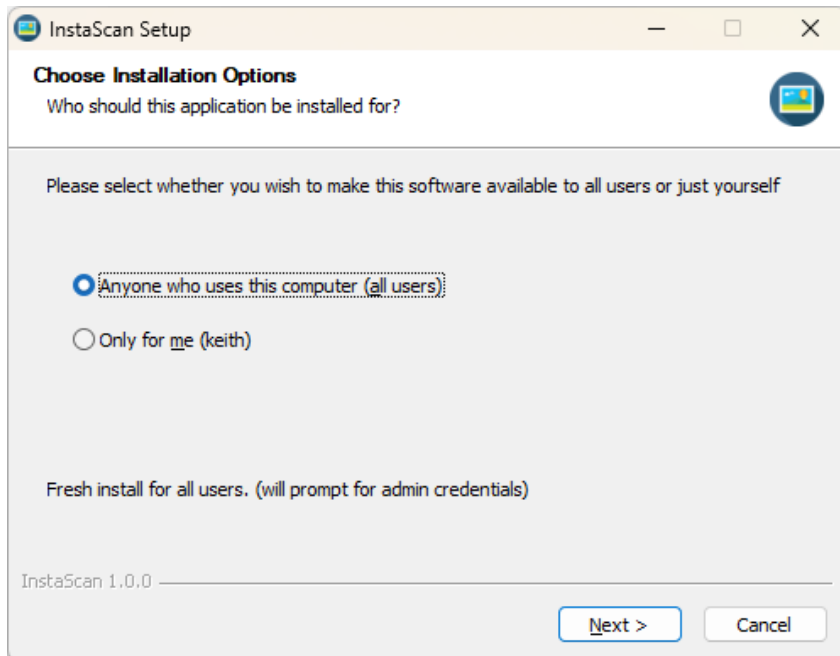


If your computer doesn't have a USB-C port, use the included USB-C to USB-A adapter.

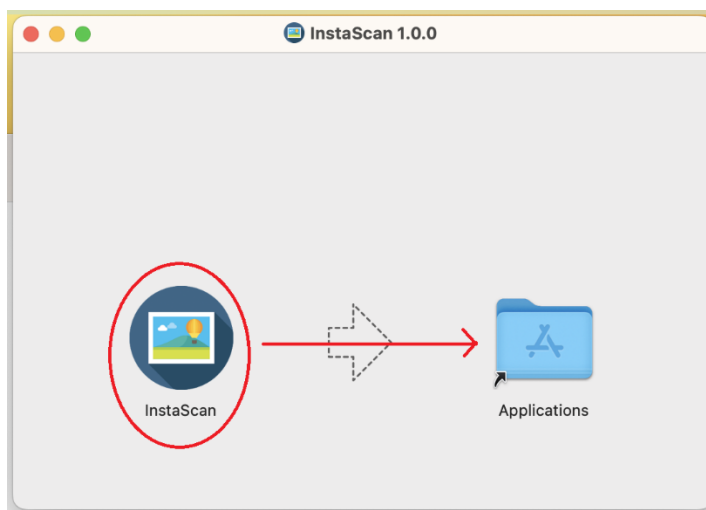


Your computer will automatically install the device, usually within a minute.

**STEP #2.** Go to [www.ClearClick.com/ScanApp/](http://www.ClearClick.com/ScanApp/) to download & install the InstaScan™ scanning app on your PC or Mac. (*Not compatible with phone or tablet.*)

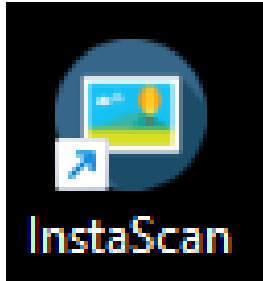


**Windows Setup** – Click Next to go through setup



**Mac Setup** – Drag InstaScan to your Applications folder

**STEP #3.** Open/run the InstaScan™ app on your PC or Mac.

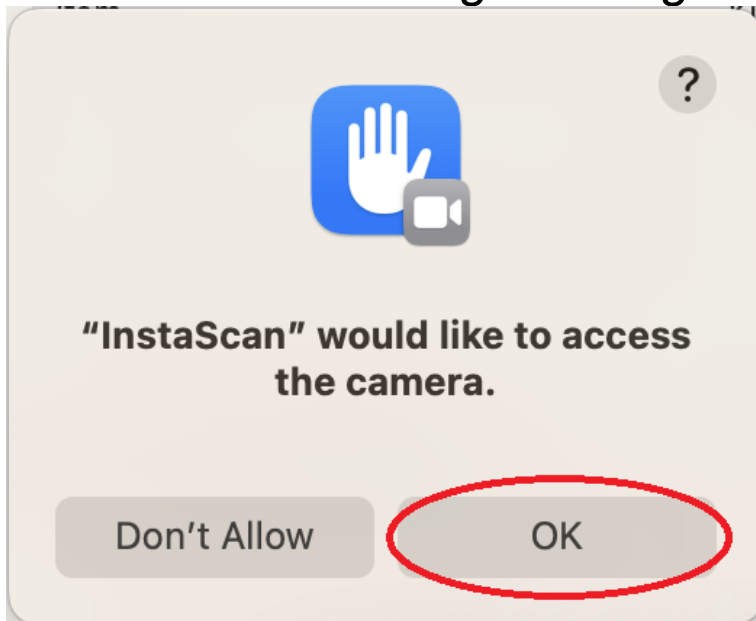


(Windows)

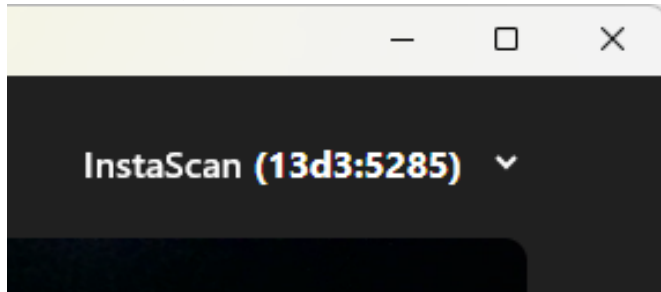


InstaScan (Mac – in Applications folder)

***(Mac Users Only: Upon opening the app, you may receive the following message. Click “OK.”)***



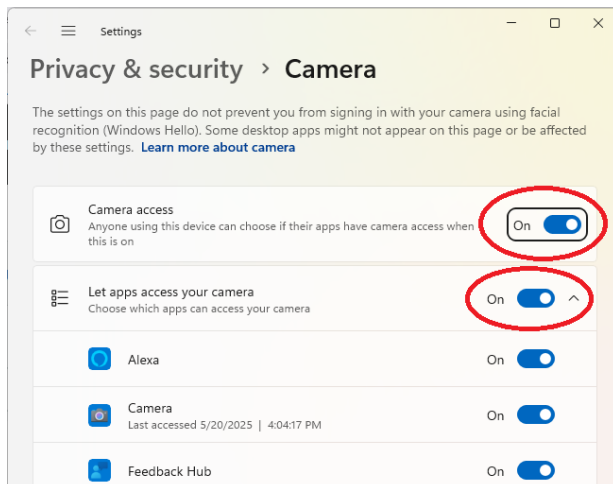
**STEP #4.** When the InstaScan™ app opens, it should automatically be set to your InstaScan™ device, as shown below.



If not, click the down arrow and select “InstaScan.”

If “InstaScan” does not appear in the list, close the app, unplug and re-plug the scanner into your PC or Mac, and try again.

***(Windows Users Only: You may need to open “Camera Privacy Settings” on your computer and turn on Camera Access and App Access.)***



**STEP #5.** If this is your first time using the scanner, remove scanner glass and peel off the temporarily protective film on both sides of the scanning glass.

If necessary, use the included cloth to clean any dust or debris from both sides of the scanning glass.

**STEP #6.** Install the “Photo Holder” bracket (#4 on the device diagram) into the correct location (#3 on the device diagram).



**STEP #7.** Load a photo (face down) onto the scanner glass. Align it so that the corner of the photo is nestled into the corner of the “Photo Holder” bracket.

Tip: You may need to hold down the “Photo Holder” bracket with one finger while sliding the photo in place next to it.



**STEP #8.** A live preview of your photo will appear in the software screen.

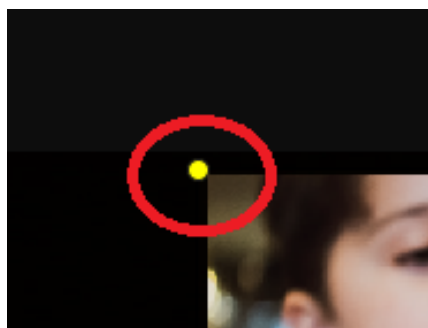
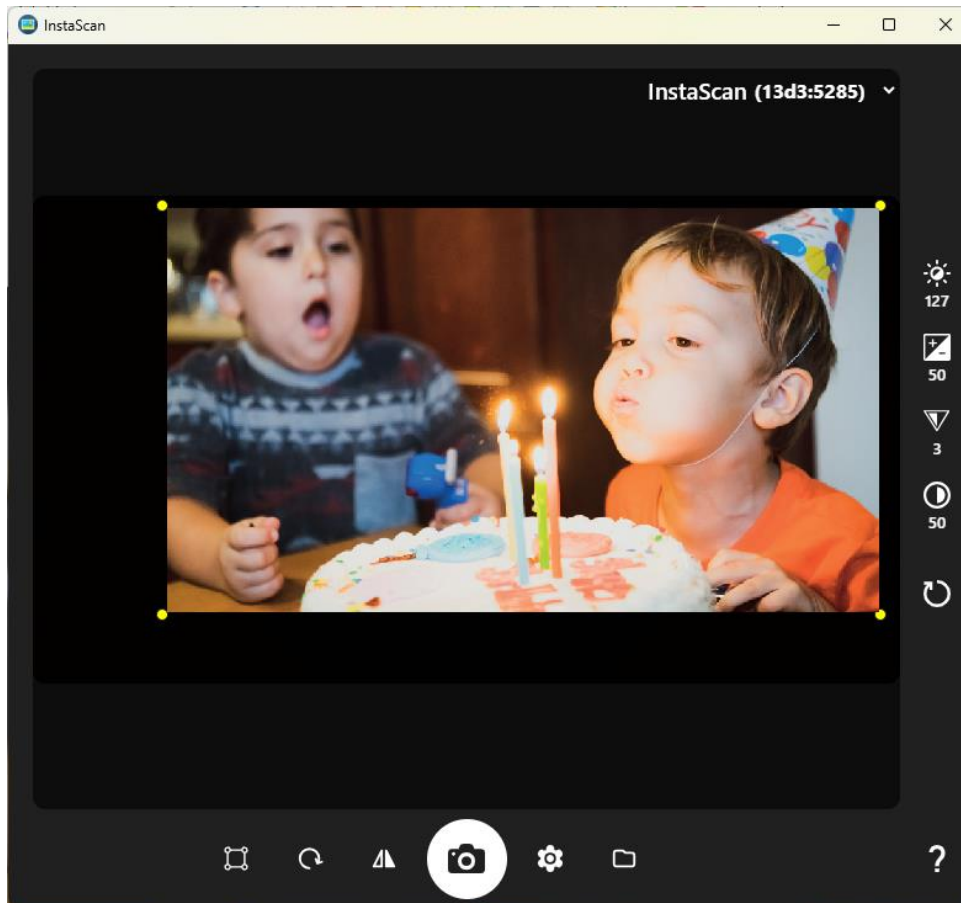
Click the Crop button in the software.



Then, click and drag to select your photo.

Now, when you scan your photo, the software

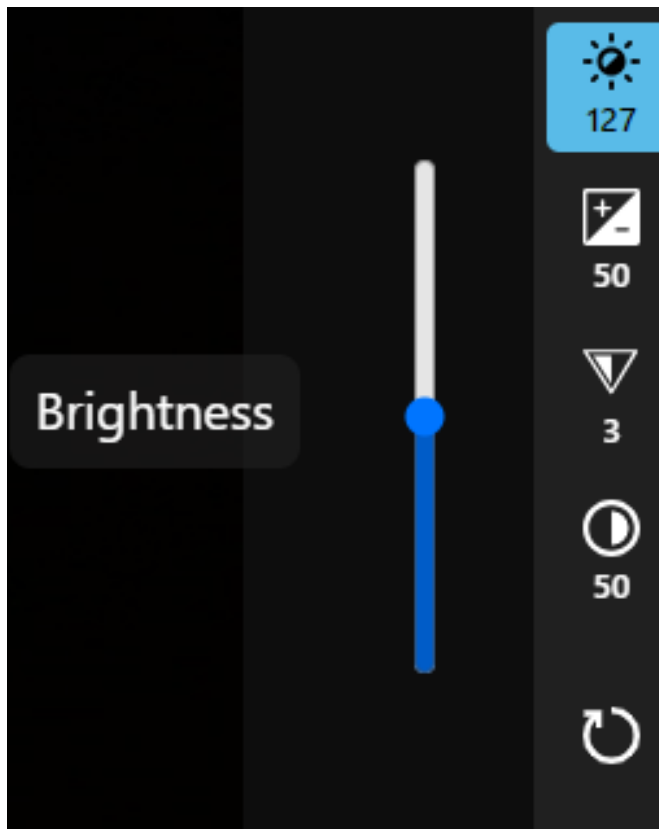
will automatically crop your photo so that only the area within the selection is saved.




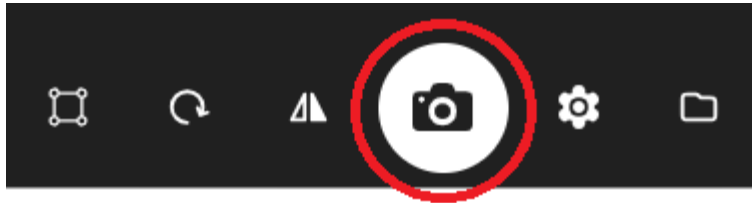
*Tip: If your photo does not appear as a perfect rectangle (i.e. slightly curved), you can drag any of the yellow dots around your photo to resize the shape slightly. When you scan your photo, the software will automatically correct the shape and save it as a perfect rectangle in the digital scanned image.*

**STEP #9 (Optional).** If you'd like, you can adjust the Brightness, Contrast, Sharpness, and Saturation of your photo before you scan it by hovering your mouse over each option and adjusting the slider.


You can reset these settings to the defaults by clicking the Reset  button.




**STEP #10.** To scan your photo, simply click the Camera  button.



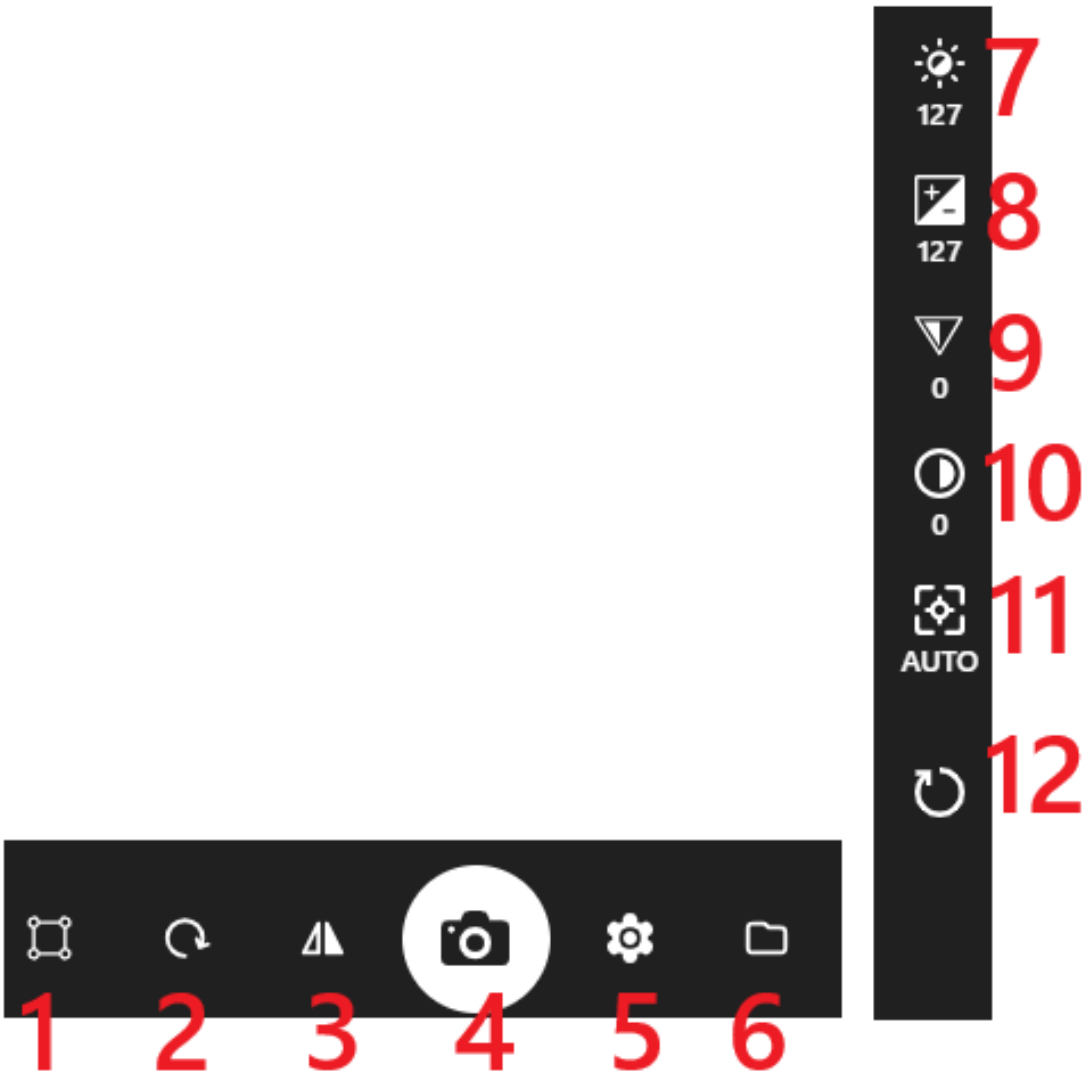
Your photo will be scanned and saved almost instantly.

To open the folder where the software saved your digital photo, simply click the Folder  button.

To scan another photo, simply load another photo onto the scanner and click the Camera  button again.

***NOTE:** Ensure the crop area (the yellow dots/rectangle) is correct for the new photo before scanning. Assuming your next photo is the same size and is placed in the same spot (flush against the photo holder), you most likely will not need to reset the crop setting each time you scan.*

# Software Feature Explanation

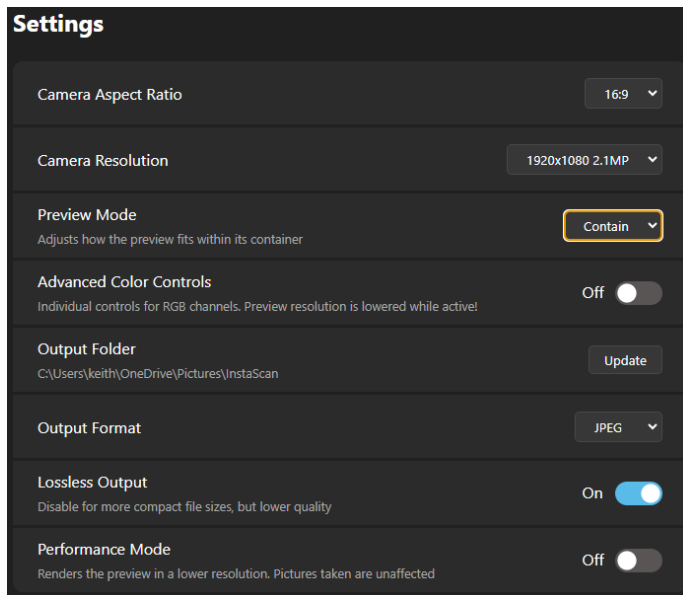


- (1) Set Cropping Area
- (2) Rotate Image
- (3) Mirror Image
- (4) Scan/Capture Image
- (5) Advanced Settings
- (6) Open Output Folder

- (7) Brightness
- (8) Contrast
- (9) Sharpness
- (10) Saturation
- (11) Focus (Auto/Manual)\*
- (12) Reset Above Settings

**\*This feature/setting is only available on Windows/PC.**

# Settings Dialog Explanation



**Camera Aspect Ratio** – Sets the aspect ratio (shape of the source camera)

**Camera Resolution** – Sets the resolution / quality of the camera source

**Preview Mode** – Changes how the preview appears in the software window

**Advanced Color Controls** – Turn on or off individual RGB controls

**Output Folder** – Sets the output folder for the scanned images

**Output Format** – Sets output digital file format (JPG/PNG/WEBP)

**Lossless Output** – Turns on or off lossless output

**Performance Mode** – Turns on or off performance mode (use if your computer is lower in processing power or if software is slow)

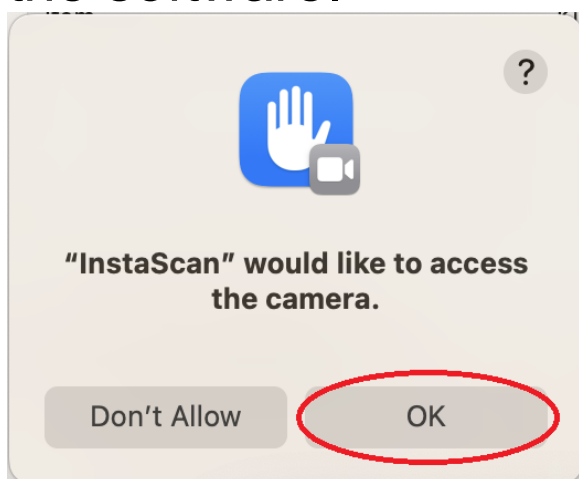
# Troubleshooting / FAQs

**1. In the InstaScan™ software, I don't see any preview of my scanner (i.e. just a black window).**

A) Make sure you plug in the scanner before starting the software.

B) Try unplugging and re-plugging the scanner. Try using the scanner with or without the included USB-C to USB-A adapter.

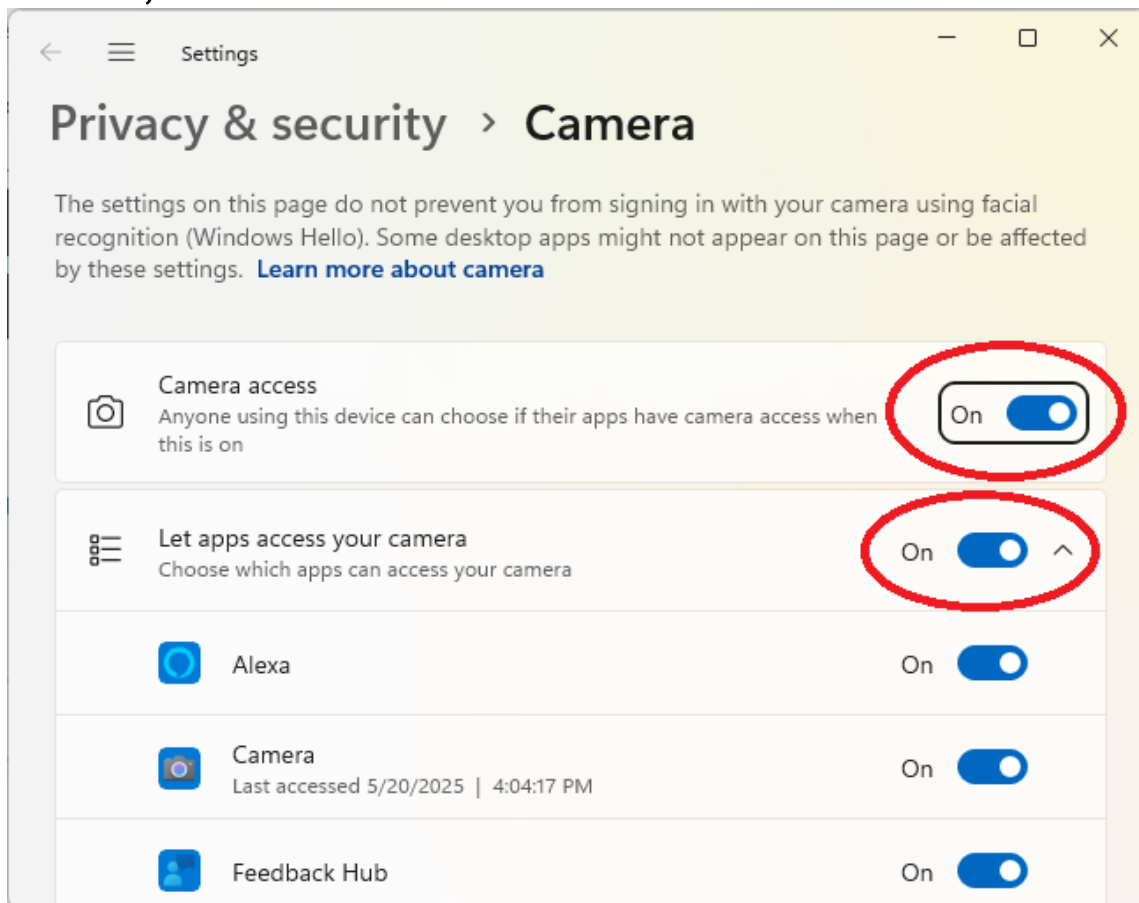
C) Mac Users: Make sure you click "OK" when the following message appears when starting the software.



D) Windows Users: Click the Start button in

Windows and search for “Camera Privacy Settings.” Open the Camera Privacy Settings. Make sure “Camera Access” and “Let apps access your camera” are both turned to “On.”

Then, restart the software.



## 2. Scratches or dust appear in the image preview or scanned image.

A) Make sure you have removed the temporary

protective film from BOTH sides of the scanner glass. (The scanner glass is removable.)

B) Remove the scanner glass and use the included cloth to clean both sides of the scanning glass.

### **3. The InstaScan™ software does not work on my system.**

Make sure your computer meets the system requirements for the software:

PC: Windows 10 or higher

Mac: Mac OS X 11.0 or higher

*(Not compatible with mobile phones or tablet.)*

If your computer does not meet these requirements, you may still be able to use the scanner without the included software. Simply use your computer's built-in "Camera" or "Photo Booth" app. However, these apps will not have the same features as the InstaScan™ app, such as the cropping area feature.

## **4. I need further support!**

No problem! We're ready to help. Please email us at [support@clearclick.com](mailto:support@clearclick.com) and we'll get back to you within 24-48 hours, usually much sooner!

(NOTE: If you don't receive a response, check your "SPAM" folder).

Please include as much detail as possible, including what product you're using, what kind of computer you have, and a detailed description of the problem.

# System Requirements & Technical Specifications

<b>System Requirements (OS)</b>	PC: Windows 12, 11, or 10 Mac: OS X 11.0 or higher Smartphone/Tablet: Not Compatible
<b>System Requirements (Hardware)</b>	4 GB RAM or higher
<b>Camera Resolution</b>	4K (3840x2160)
<b>Saved Image Formats</b>	JPG, PNG, WEBP
<b>Device Interface</b>	USB-C, USB-A (with Adapter)



[www.ClearClick.com](http://www.ClearClick.com)

[support@clearclick.com](mailto:support@clearclick.com)